

Parks & Rec - Lava Hot Springs

Lava Hot Springs

Description:

The Lava Hot Springs Foundation operates and maintains the state property, hot springs and facilities to afford recreational enjoyment to the citizens of the State of Idaho and its guests.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Improve structural facilities.

- A. Percentage of customers rating quality of facilities > average.

Actual Results			
1996	1997	1998	1999
	83%	90%	90%
Projected Results			
2000	2001	2002	2003
90%	90%	90%	

- B. 20% of repairs or replacements toward renovations made per year.

Actual Results			
1996	1997	1998	1999
	13%	13%	20%
Projected Results			
2000	2001	2002	2003
20%	20%	15%	

2. Effective communication/coordination with community.

- A. Number of press releases/ads.

Actual Results			
1996	1997	1998	1999
	20	15	20
Projected Results			
2000	2001	2002	2003
25	30	35	

- B. Number of meetings attended by staff and board.

Actual Results			
1996	1997	1998	1999
			4
Projected Results			
2000	2001	2002	2003
20	25	25	

3. Effective administration and management.

- A. Employee participation rate.

Actual Results			
1996	1997	1998	1999
	45%	55%	70%
Projected Results			
2000	2001	2002	2003
100%	100%	100%	

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B. Reduction in employee and customer incidents.

Actual Results			
1996	1997	1998	1999
48	53	40	31
Projected Results			
2000	2001	2002	2003
20	20	20	20

Program Results and Effect:

The ultimate goal of the program is to provide an affordable recreational opportunity to visitors and tourists to southeastern Idaho. The State hot pools are considered to be the finest in the west and the Olympic Swimming complex is one of a kind facility in the intermountain west. The Foundation's challenge is to maintain the facilities and make improvements to ensure that the facilities will be here and enjoyed for many years to come. The Strategic Plan is intended to assist the staff and Board of Directors when faced with alternatives in the program brought on by changes in receipts which fund our programs.

For more information contact Mark Lowe at 776-5221.